

Waterman Subcontractor Staffing Requirements - 6/3/2021

CRITICAL NEED!

Send submissions to kimberlyn.waterman@weaclc.com

Vacancy Identifier	Role Title	Sub Level	Role Overview	Requirements	Availability/ Shift/Duration	Location
SERVICE DELIVERY						
210603D410020SA1 NEW SWING SHIFT	SD-Ticket Management-Service Delivery Coordinator	System Admin 1 (7032)	<p>Monitor, track, and assign Break/Fix (HD) and Install, Change, Move, Surplus (ICMS, i.e., SR) tickets</p> <p>Verify tickets for correct routing and research and reroute incorrectly routed tickets</p> <p>Update ticket status and provide work documentation on HD and SR tickets</p> <p>Prioritize and assign daily work/tasks based on Quality of Service, remaining SLA times, priority tasking, and first-in, first-out. Perform preliminary categorization of problems</p> <p>Assign tickets to appropriate queues. Notify site technicians of any priority or mission-critical problems or tickets and Route tickets to appropriate member of the site queue team</p> <p>Check tickets for incomplete items (missing asset #, location, etc.) or insufficient documentation. Complete required ticket updates and work documentation.</p> <p>Escalate problems or tickets to higher level management when required and/or necessary.</p> <p style="color: red;">(Candidate MUST complete training during the first several months on contract, for this position. Dayshift training is preferred, however, please let us know if the candidate will need to complete training on shift and we will make arrangements.)</p>	<p>Must meet contract level requirements for appropriate position. Must have 2 years of experience in customer service, technical helpdesk, office administration, or project management.</p> <p>Must have excellent customer service and organizational skills. Must have good interpersonal skills and willingness to be a team player.</p> <p>Must be comfortable prioritizing the work of others based on established directions and guidelines and working under moderate pressure.</p> <p>Must be an assertive individual with a great deal of flexibility and the ability to adapt to frequently changing work volumes.</p> <p>Knowledge of or familiarity with the SupportIT database/application is highly desirable. WINTEL and/or UNIX system administrators looking to perform non-technical work are also desired.</p> <p>(No DoD 8570 Certification Required for this Opening!)</p> <p>(Level SA0's are also welcome to apply.)</p> <p style="color: red;">(CCAs MAY APPLY FOR THIS OPENING.)</p>	<p>Immediate long term position. (Swing Shift Monday thru Friday 2pm - 10pm)</p>	2711

Unless otherwise noted, all positions require TS/SCI with a full-scope polygraph.

CLOSING DATE FOR ALL POSITIONS IS 6:00 PM - JULY 3, 2021 - NO SUBMISSIONS WILL BE CONSIDERED AFTER THAT DATE

Waterman Subcontractor Staffing Requirements - 6/3/2021

CRITICAL NEED!

Send submissions to kimberlyn.waterman@weaclc.com

Vacancy Identifier	Role Title	Sub Level	Role Overview	Requirements	Availability/ Shift/Duration	Location
DIGITAL SERVICES						
210603D290002SA1 NEW	Digital Services- DSOC- Accounts	System Admin 1 (7032)	<p>Responds to internal and external IT Service Requests for IT service on both Unix and NT servers. Provides user notification of receipt of Web- or email-submitted requests. Logs and tracks inquiries using service request management database, and maintains history records and related documentation. Promptly categorizes, generates, routes and escalates, when necessary, customer requests that are escalated beyond the ITSC area of responsibility. This position will include account creation, modification, and deletion responsibilities.</p> <p>Candidate MUST complete training during the first several months on contract, for this position. Dayshift training is required.</p>	<p>Must meet contract level requirements for appropriate position. In addition, position requires a minimum of 1 year of experience with background in Microsoft Office applications to include Outlook, Word, and Excel. Experience in ticket management system like Remedy is a plus. Unix experience is not required, but is a plus.</p> <p>(Candidate shall have appropriate certification in compliance with the requirements of the DoD 8570 Information Assurance Category IAT Level I. A+/Net+, or higher cert required.)</p>	<p>Immediate long term position. (Monday thru Friday 9am-5pm or 10am-6pm)</p>	2711
PREVIOUSLY ADVERTISED POSITIONS (STILL OPEN)						
INFORMATION SYSTEMS SECURITY						
210511CSP0017CNA3 SWING SHIFT	ISS - Cyber Security Network Analysts - CSSP Watch	Cyber Security Network Analyst, Level 3 (CNAL3)	<p>Position duties and responsibilities include: Provides Information Systems Incident Response and Network Defense support services to the client. Provides integrated operational capability to detect, monitor, analyze and respond to unauthorized access. Reviews and analyzes network events for possible security shortfalls and identifies activities that corresponds with intrusions and security events. Utilizes client's tools, capability, and processes to identify network traffic, system or security devices for information supporting violations of security policy and vulnerabilities that could impact IT assets. Identifies and validates cyber threats and potential impact to the IT infrastructure. Provides detailed and accurate real-time information to customers and operation managers.</p> <p>Performs forensic analysis of digital information and gathers and handles evidence. Identifies network computer intrusion evidence and perpetrators. Investigates computer fraud or other electronic crimes, crack files and system passwords, detects steganography and recovers deleted, fragmented and corrupted data from digital media of all types. Ensures chain of custody and control procedures, documents procedures and findings in a manner suitable for courtroom presentation and prepares comprehensive written notes and reports. May be required to testify in court as expert witnesses.</p>	<p>Must meet contract level requirements for appropriate position.</p> <p>DESIRED QUALIFICATIONS:</p> <ul style="list-style-type: none"> • BA/BS (or equivalent experience), 5+ years of related experience • Four (4) years of demonstrated experience with the Threat Analysis software utilization • Linux experience • Strong Analytical and problem solving skills • Leadership skills to guide and mentor less experienced personnel • Strong communications skills • Ability to lead and work as part of a team <p>(Candidate shall have appropriate certification in compliance with the requirements of the DoD 8570 Information Assurance Category IAT Level II. Security+ or higher cert, and CEH certification required upon submission.)</p> <p>(Level CNAL2's are also welcome to apply.)</p>	<p>Immediate long term position. (Full-time - Swing Shift Minimum of 5 shifts per week 8.25 hours per shift).</p> <p>This is a shift work position. This individual would be considered essential personnel.</p>	OPS1

Unless otherwise noted, all positions require TS/SCI with a full-scope polygraph.

CLOSING DATE FOR ALL POSITIONS IS 6:00 PM - JULY 3, 2021 - NO SUBMISSIONS WILL BE CONSIDERED AFTER THAT DATE

Waterman Subcontractor Staffing Requirements - 6/3/2021

CRITICAL NEED!

Send submissions to kimberlyn.waterman@weaclc.com

Vacancy Identifier	Role Title	Sub Level	Role Overview	Requirements	Availability/ Shift/Duration	Location
INFORMATION SYSTEMS SECURITY						
210511CSSP0018CNA2 <b style="color: red;">MIDNIGHT SHIFT	ISS - Cyber Security Network Analysts - CSSP Watch	Cyber Security Network Analyst, Level 2 (CNAL2)	<p>Position duties and responsibilities include: PPerforms forensic analysis of digital information, gathers, and handles evidence. Identifies network computer intrusion evidence and perpetrators. Investigates computer fraud or other electronic crimes, crack files and system passwords, detects steganography and recovers deleted, fragmented and corrupted data from digital media of all types. Ensures chain of custody and control procedures, documents procedures and findings in a manner suitable for courtroom presentation and prepares comprehensive written notes and reports. May be required to testify in court as expert witnesses.</p> <p>Provides Information Systems Incident Response and Network Defense support services to the client. Provides integrated operational capability to detect, monitor, analyze and respond to unauthorized access. Reviews and analyzes network events for possible security shortfalls and identifies activities that corresponds with intrusions and security events. Utilizes client's tools, capability, and processes to identify network traffic, system or security devices for information supporting violations of security policy and vulnerabilities that could affect IT assets. Identifies and validates cyber threats and potential impact to the IT infrastructure. Provides detailed and accurate real-time information to customers and operation managers.</p>	<p>Must meet contract level requirements for appropriate position.</p> <p>DESIRED QUALIFICATIONS:</p> <ul style="list-style-type: none"> • BA/BS (or equivalent experience), 2+ years of related experience or MS and 0 yrs related experience • DoD 8570 IAT Level II or higher and CEH required • Three (3) years of demonstrated experience with threat analysis software utilization • Linux experience • Strong analytical and problem solving skills • Leadership skills to guide and mentor less experienced personnel • Strong communications skills • Ability to lead and work as part of a team <p>(Candidate shall have appropriate certification in compliance with the requirements of the DoD 8570 Information Assurance Category IAT Level II. Security+ or higher cert, and CEH certification required upon submission.)</p> <p>(Level CNAL1's are also welcome to apply.)</p>	<p>Immediate long term position. (Full-time - Mid Shift Minimum of 5 shifts per week 8.25 hours per shift).</p> <p>This is a shift work position. This individual would be considered essential personnel.</p>	OPS1

Unless otherwise noted, all positions require TS/SCI with a full-scope polygraph.

CLOSING DATE FOR ALL POSITIONS IS 6:00 PM - JULY 3, 2021 - NO SUBMISSIONS WILL BE CONSIDERED AFTER THAT DATE

Waterman Subcontractor Staffing Requirements - 6/3/2021

CRITICAL NEED!

Send submissions to kimberlyn.waterman@weaclc.com

Vacancy Identifier	Role Title	Sub Level	Role Overview	Requirements	Availability/ Shift/Duration	Location
INFORMATION SYSTEMS SECURITY						
210507CSSP0016CNA3 <p style="color: red; text-align: center;">PART-TIME</p>	ISS - Cyber Security Network Analysts - CSSP Watch	Cyber Security Network Analyst, Level 3 (CNAL3)	<p>Position duties and responsibilities include: Performs forensic analysis of digital information, gathers, and handles evidence. Identifies network computer intrusion evidence and perpetrators. Investigates computer fraud or other electronic crimes, crack files and system passwords, detects steganography and recovers deleted, fragmented and corrupted data from digital media of all types. Ensures chain of custody and control procedures, documents procedures and findings in a manner suitable for courtroom presentation and prepares comprehensive written notes and reports. May be required to testify in court as expert witnesses.</p> <p>Provides Information Systems Incident Response and Network Defense support services to the client. Provides integrated operational capability to detect, monitor, analyze and respond to unauthorized access. Reviews and analyzes network events for possible security shortfalls and identifies activities that corresponds with intrusions and security events. Utilizes client's tools, capability, and processes to identify network traffic, system or security devices for information supporting violations of security policy and vulnerabilities that could affect IT assets. Identifies and validates cyber threats and potential impact to the IT infrastructure. Provides detailed and accurate real-time information to customers and operation managers.</p>	<p>Must meet contract level requirements for appropriate position.</p> <p>DESIRED QUALIFICATIONS:</p> <ul style="list-style-type: none"> • BA/BS (or equivalent experience), 2+ years of related experience or MS and 0 yrs related experience • DoD 8570 IAT Level II or higher and CEH required • Three (3) years of demonstrated experience with threat analysis software utilization • Linux experience • Strong analytical and problem solving skills • Leadership skills to guide and mentor less experienced personnel • Strong communications skills • Ability to lead and work as part of a team <p>(Candidate shall have appropriate certification in compliance with the requirements of the DoD 8570 Information Assurance Category IAT Level II. Security+ or higher cert, and CEH certification required upon submission.)</p> <p>(Level CNAL2's are also welcome to apply.)</p>	<p>Immediate long term position. (Part-time - Minimum of 3 shifts per week 8.25 hours per shift).</p> <p>This is a shift work position. This individual would be considered essential personnel.</p>	OPS1

Unless otherwise noted, all positions require TS/SCI with a full-scope polygraph.

CLOSING DATE FOR ALL POSITIONS IS 6:00 PM - JULY 3, 2021 - NO SUBMISSIONS WILL BE CONSIDERED AFTER THAT DATE

Waterman Subcontractor Staffing Requirements - 6/3/2021

CRITICAL NEED!

Send submissions to kimberlyn.waterman@weaclc.com

Vacancy Identifier	Role Title	Sub Level	Role Overview	Requirements	Availability/ Shift/Duration	Location
SERVICE DELIVERY						
210507D410005SA1 <b style="color: red;">MIDNIGHT SHIFT (Includes Saturdays)	SD-Ticket Management- Service Delivery Coordinator	System Admin 1 (7032)	<p>Monitor, track, and assign Break/Fix (HD) and Install, Change, Move, Surplus (ICMS, i.e., SR) tickets</p> <p>Verify tickets for correct routing and research and reroute incorrectly routed tickets</p> <p>Update ticket status and provide work documentation on HD and SR tickets</p> <p>Prioritize and assign daily work/tasks based on Quality of Service, remaining SLA times, priority tasking, and first-in, first-out. Perform preliminary categorization of problems</p> <p>Assign tickets to appropriate queues. Notify site technicians of any priority or mission-critical problems or tickets and Route tickets to appropriate member of the site queue team</p> <p>Check tickets for incomplete items (missing asset #, location, etc.) or insufficient documentation. Complete required ticket updates and work documentation.</p> <p>Escalate problems or tickets to higher level management when required and/or necessary.</p> <p style="color: red;">(Candidate MUST complete training during the first several months on contract, for this position. Dayshift training is preferred, however, please let us know if the candidate will need to complete training on shift and we will make arrangements.)</p>	<p>Must meet contract level requirements for appropriate position. Must have 2 years of experience in customer service, technical helpdesk, office administration, or project management.</p> <p>Must have excellent customer service and organizational skills. Must have good interpersonal skills and willingness to be a team player.</p> <p>Must be comfortable prioritizing the work of others based on established directions and guidelines and working under moderate pressure.</p> <p>Must be an assertive individual with a great deal of flexibility and the ability to adapt to frequently changing work volumes.</p> <p>Knowledge of or familiarity with the SupportIT database/application is highly desirable. WINTEL and/or UNIX system administrators looking to perform non-technical work are also desired.</p> <p style="color: black;">(No DoD 8570 Certification Required for this Opening!)</p> <p style="color: black;">(Level SA0's are also welcome to apply.)</p> <p style="color: red;">(CCAs MAY APPLY FOR THIS OPENING.)</p>	<p>Immediate long term position. <b style="color: black;">(4 10-hour shifts, 8pm-6am Wednesday thru Saturday; or 5 8-hour shifts, 10pm-6am Wednesday thru Sunday.)</p>	2711

Unless otherwise noted, all positions require TS/SCI with a full-scope polygraph.

CLOSING DATE FOR ALL POSITIONS IS 6:00 PM - JULY 3, 2021 - NO SUBMISSIONS WILL BE CONSIDERED AFTER THAT DATE

Waterman Subcontractor Staffing Requirements - 6/3/2021

CRITICAL NEED!

Send submissions to kimberlyn.waterman@weaclc.com

Vacancy Identifier	Role Title	Sub Level	Role Overview	Requirements	Availability/ Shift/Duration	Location
DIGITAL SERVICES						
210414D170000SE2	DS - Server Services - System Admin	System Engineer 2 (7037)	<p>Operational support of the on-site Application Hosting infrastructure, to include not only support of the virtual environment but also as needed "smart hands" support to the system hardware which houses the virtual environment</p> <p>Operational support of virtual environments that are supported for customers at various locations</p> <p>Monitoring of systems to include system capacity and planning, acceptable performance and customer accessibility</p> <p>Response to alerts from monitoring software</p> <p>Maintain security compliance via the review, compliance verification and installation of monthly operating system patches</p> <p>(Candidate shall have appropriate certification in compliance with the requirements of the DoD 8570 Information Assurance Category IAT Level II. Security+ or higher cert required upon submission.)</p> <p>(Level SA3's are also welcome to apply.)</p>	<p>Must meet contract level requirements for appropriate position. In addition, candidate must have the following experience:</p> <ul style="list-style-type: none"> • Minimum of 7 years of computer systems- or networking-related experience • Thorough file server support and maintenance knowledge • Minimum of 4 years of general Windows server administration, and client/server support and troubleshooting experience • Good troubleshooting, Problem solving and Analytical skills • Team-oriented with professional attitude and customer focus • Thorough system administration (policies and procedures) knowledge • Organizational skills to participate on projects and the drive to take ownership of them • Excellent customer relations are a must • Knowledge of NetApps, Linux, and/or VMWare is a plus • In-depth knowledge in one or more of the following areas: Directory Services, File Services, Messaging Services, WEB Services, SOE/Engineering Services, and Solaris 10 • Additional desired skills: NetApps hardware/software support, SAN hardware support, Veritas NetBackup support • Thorough knowledge of SupportIT ticketing system • Working knowledge of Ethernet cabling and switching 	<p>Immediate day shift position available. (Day shift, Monday thru Friday)</p> <p>Must have the ability to work extended hours as needed.</p>	2711

Unless otherwise noted, all positions require TS/SCI with a full-scope polygraph.

CLOSING DATE FOR ALL POSITIONS IS 6:00 PM - JULY 3, 2021 - NO SUBMISSIONS WILL BE CONSIDERED AFTER THAT DATE

Waterman Subcontractor Staffing Requirements - 6/3/2021

CRITICAL NEED!

Send submissions to kimberlyn.waterman@weaclc.com

Vacancy Identifier	Role Title	Sub Level	Role Overview	Requirements	Availability/ Shift/Duration	Location
DIGITAL SERVICES						
210414D130004SE2 210414D130005SE2	DS - Active Directory-Systems Engineer	System Engineer 2 (7037)	Responsibilities include: <ul style="list-style-type: none"> • Plans, conducts and oversees the technical aspects of projects; coordinates the efforts of technical support staff in the performance of assigned projects • Applies advanced methods, theories and research techniques in the investigation and solution of the complex system requirements and problems. Develops training tools and documentation; oversees implementation of same • Provides technical consultation on current and proposed systems to other organizations and clients • Assist in the planning and performing of analytical research, design development, and other assignments in conformance with design, engineering and customer specifications • After hours support may be required due to operational tempo. Candidate should expect to participate in on call support and be available for short notice call in <p>(Candidate shall have appropriate certification in compliance with the requirements of the DoD 8570 Information Assurance Category IAT Level II. Security+ or higher cert required upon submission.)</p> <p>(Level SA3's are also welcome to apply.)</p>	Must meet contract level requirements for appropriate position. BA/BS and 5 years of relevant experience OR equivalent combination of experience and education required. Active Directory will have the following core competencies: <ul style="list-style-type: none"> • Expert level troubleshooting skills with Active Directory Infrastructure, Azure AD, Group Policies, DNS, PKI, Microsoft PowerShell, Windows Server 2008R2, 2012 and 2016 and Windows 10 • Experience with architecting and engineering enterprise level solutions. • Ability to quickly get up to speed on complex topologies and interdependencies across a wide range of technologies, most specifically: 2012 or later forest/domains and complex group policy architecture and administration • Advanced analytical and creative problem solving skills for creation and testing of software systems and maintenance of same • Ability to work with little supervision in high stress / high visibility environments with time sensitive requirements. Ability to work independently and as part of a team. Ability to take direction and retain information • Additional knowledge in Quest ARS, GPO Admin, Password Manager, Microsoft FIM/MIM 	Immediate day shift position available. (Day shift, Monday thru Friday) On-Call support required.	2711

Unless otherwise noted, all positions require TS/SCI with a full-scope polygraph.

CLOSING DATE FOR ALL POSITIONS IS 6:00 PM - JULY 3, 2021 - NO SUBMISSIONS WILL BE CONSIDERED AFTER THAT DATE

Waterman Subcontractor Staffing Requirements - 6/3/2021

CRITICAL NEED!

Send submissions to kimberlyn.waterman@weaclc.com

Vacancy Identifier	Role Title	Sub Level	Role Overview	Requirements	Availability/ Shift/Duration	Location
DIGITAL SERVICES						
210325D290035SA1 MIDNIGHT SHIFT (Includes Saturdays)	Digital Services- DSOC- Accounts	System Admin 1 (7032)	<p>Responds to internal and external IT Service Requests for IT service on both Unix and NT servers. Provides user notification of receipt of Web- or email-submitted requests. Logs and tracks inquiries using service request management database, and maintains history records and related documentation. Promptly categorizes, generates, routes and escalates, when necessary, customer requests that are escalated beyond the ITSC area of responsibility. This position will include account creation, modification, and deletion responsibilities.</p> <p>Candidate MUST complete training during the first several months on contract, for this position. Dayshift training is required.</p>	<p>Must meet contract level requirements for appropriate position. In addition, position requires a minimum of 1 year of experience with background in Microsoft Office applications to include Outlook, Word, and Excel. Experience in ticket management system like Remedy is a plus. Unix experience is not required, but is a plus.</p> <p>(Candidate shall have appropriate certification in compliance with the requirements of the DoD 8570 Information Assurance Category IAT Level I. A+/Net+, or higher cert required.)</p>	Immediate long term position. (Tuesday thru Saturday 11pm-7am or 10pm-6am)	2711
210223D120047SA1	Digital Services- Desktop Services Engineer	System Admin 1 (7032)	<p>The ideal Desktop Engineer candidate will have:</p> <ul style="list-style-type: none"> • Performing remote enterprise operating system upgrade and troubleshooting associated issues • Deployment experience of security patches for enterprise systems • Expertise as a systems administrator with Microsoft Windows 10 operating system and Office 2016 or later applications include tier 3 troubleshooting, issue resolution and customer service <p>Position duties and responsibilities include</p> <ul style="list-style-type: none"> • Independently provides technical interpretation and solutions in the management of networks, software, configurations, and architectures • Troubleshoots system software specific issues • Performs software installations and upgrades to operating systems and layered software packages • Ensures workstation/server data integrity by implementing standard software solutions • Conducts software audits of workstations and servers to ensure compliance with established standards, policies, and configuration guidelines • Ensures that performance and security of computers meet the needs of network users 	<p>Must meet contract level requirements for appropriate position. Qualifications: 2 years' experience plus bachelor's degree or equivalent combination of experience and education.</p> <p>Monitors, tests and troubleshoots hardware and software IA problems pertaining to the network environment. Recommends and schedules IA related repairs to include performing IA related customer support functions such as installation, configuration, troubleshooting, customer assistance, in response to customer requirements for the network environment (NE). Analyzes patterns of non-compliance and identifies vulnerabilities resulting from a departure from the implementation plan or that were not apparent during testing.</p> <p>(Candidate shall have appropriate certification in compliance with the requirements of the DoD 8570 Information Assurance Category IAT Level II. Security+ or higher cert required upon submission.)</p>	Immediate long term position. (Day shift - any shift between 6am and 6pm, Monday thru Friday)	2711

Unless otherwise noted, all positions require TS/SCI with a full-scope polygraph.

CLOSING DATE FOR ALL POSITIONS IS 6:00 PM - JULY 3, 2021 - NO SUBMISSIONS WILL BE CONSIDERED AFTER THAT DATE

Waterman Subcontractor Staffing Requirements - 6/3/2021

CRITICAL NEED!

Send submissions to kimberlyn.waterman@weaclc.com

Vacancy Identifier	Role Title	Sub Level	Role Overview	Requirements	Availability/ Shift/Duration	Location
DIGITAL SERVICES						
210223D440113SA2 MIDNIGHT SHIFT LEVEL UPDATED!	Digital Services - DSOC-SME	System Eng 2 (7037)	Provides remote system administration support, system maintenance, and operation of Windows/Unix workstations. Troubleshoots problems and applies resolutions remotely. Resolves desktop problems and service requests such as software installs remotely using tools such as SMS, Remote Desktop Connection, Active Directory, etc. (Candidate MUST complete training during the first several months on contract, for this position. Dayshift training is preferred, however, please let us know if the candidate will need to complete training on shift and we will make arrangements.) (A+/Net+, or higher cert required upon submission.)	Must meet contract level requirements for appropriate position. Candidate's experience should include a minimum of 4 years of experience with technical background in diverse operating systems (Windows XP is a must), hardware platforms and software packages. · Use/Knowledge of a Ticketing system, knowledge of Remedy is a plus · Computer hardware architecture knowledge · Must have software installation and troubleshooting experience · Microsoft Exchange knowledge and troubleshooting · Use/knowledge Microsoft Office Applications · Use/knowledge of Active Directory · Use/knowledge Network and Internet Applications and Protocols · Must possess good communication and customer service skills. · Candidate must be a team player and have the ability to work in a fast-paced environment · Must be able to Multi-task and adapt to a dynamic work environment.	Immediate long term position. (10pm-6am any 5 days per week)	2711
201221D440065SA1 SWING SHIFT	Digital Services - DSOC-Tier 2 - Remote Support	System Admin 1 (7032)	Provides remote system administration support, system maintenance, and operation of Windows/Unix workstations. Troubleshoots problems and applies resolutions remotely. Resolves desktop problems and service requests such as software installs remotely using tools such as SMS, Remote Desktop Connection, Active Directory, etc. (Candidate MUST complete training during the first several months on contract, for this position. Dayshift training is preferred, however, please let us know if the candidate will need to complete training on shift and we will make arrangements.) (A+/Net+, or higher cert required upon submission.)	Must meet contract level requirements for appropriate position. Candidate's experience should include a minimum of 2 years of experience with technical background in diverse operating systems (Windows XP is a must), hardware platforms and software packages. · Use/Knowledge of a Ticketing system, knowledge of Remedy is a plus · Computer hardware architecture knowledge · Must have software installation and troubleshooting experience · Microsoft Exchange knowledge and troubleshooting · Use/knowledge Microsoft Office Applications · Use/knowledge of Active Directory · Use/knowledge Network and Internet Applications and Protocols · Must possess good communication and customer service skills. · Candidate must be a team player and have the ability to work in a fast-paced environment · Must be able to Multi-task · Must be able to adapt to a dynamic work environment.	Immediate long term position. (Monday-Friday 2pm-10pm)	2711

Unless otherwise noted, all positions require TS/SCI with a full-scope polygraph.

CLOSING DATE FOR ALL POSITIONS IS 6:00 PM - JULY 3, 2021 - NO SUBMISSIONS WILL BE CONSIDERED AFTER THAT DATE

Waterman Subcontractor Staffing Requirements - 6/3/2021

CRITICAL NEED!

Send submissions to kimberlyn.waterman@weaclc.com

Vacancy Identifier	Role Title	Sub Level	Role Overview	Requirements	Availability/ Shift/Duration	Location
DIGITAL SERVICES						
210223D120045SA1	Digital Services- Web Services Engineer	System Admin 1 (7032)	<p>The candidate will be trusted to work on Apache Web Server, Windows Servers and other servers. In this role, a typical day will include:</p> <ul style="list-style-type: none"> • Participates in the design, maintenance, troubleshooting, enhancement, coding, and administration of relational databases • Analyzes and determines information needs and elements, data relationships and attributes, data flow and storage requirements, and data output and reporting capabilities • Participates in continuous improvement efforts in enhancing performance and providing increased functionality, including performing proactive maintenance such as ensuring continued space availability, monitoring activity, and documenting problems, changes, and solutions • Tests and troubleshoots designed applications and their database connections • Maintains current knowledge of relevant technologies and vendors best security practices as assigned <p>(Candidate shall have appropriate certification in compliance with the requirements of the DoD 8570 Information Assurance Category IAT Level II. Security+ or higher cert required upon submission.)</p>	<p>Must meet contract level requirements for appropriate position.</p> <p>Qualifications:</p> <ul style="list-style-type: none"> • 2 years' experience plus bachelor's degree or equivalent combination of experience and education • Proficiency in system administration for Linux Operating Systems operating on RHEL servers, Apache Web Server, Windows Servers, and/or IIS. This includes promoting new software development packages through a Development, Staging and Production environment. builds administration of user accounts, information assurance, and network security • Experience with creating and modifying scripts. Write code for update queries, update data dictionaries as new fields are added to the database, and maintain a data correction log • Ability to provide support for data within MySQL/MariaDB databases • Must have basic familiarity with operating Linux operating systems from the Command Line (no GUI available) • Experience or Training in Apache Web Server, IIS Web Server, WordPress, MediaWiki, and/or Programming Languages is highly desirable • Experience or training in any of the following languages is also highly desirable: HTML, JavaScript, Perl, PHP, Java, Angular, or node.js • Minimum of 2 years of experience in BOTH of the following areas: Active Directory and Linux/Unix • Must possess strong troubleshooting and customer service/communication (written and oral) skills as this position requires direct contact with customer 	<p>Immediate long term position. (Day shift - any shift between 6am and 6pm, Monday thru Friday)</p>	2711

Unless otherwise noted, all positions require TS/SCI with a full-scope polygraph.

CLOSING DATE FOR ALL POSITIONS IS 6:00 PM - JULY 3, 2021 - NO SUBMISSIONS WILL BE CONSIDERED AFTER THAT DATE

Waterman Subcontractor Staffing Requirements - 6/3/2021

CRITICAL NEED!

Send submissions to kimberlyn.waterman@weaclc.com

Vacancy Identifier	Role Title	Sub Level	Role Overview	Requirements	Availability/ Shift/Duration	Location
SERVICE DELIVERY						
210519D420003SA1 EARLY DAY SHIFT (Includes Sundays)	SD-Ticket Management- Queue Coordinator	System Admin 1 (7032)	<p>Monitor, track, and assign Break/Fix (HD) and Install, Change, Move, Surplus (ICMS, i.e., SR) tickets</p> <p>Verify tickets for correct routing and research and reroute incorrectly routed tickets</p> <p>Update ticket status and provide work documentation on HD and SR tickets</p> <p>Prioritize and assign daily work/tasks based on Quality of Service, remaining SLA times, priority tasking, and first-in, first-out. Perform preliminary categorization of problems</p> <p>Assign tickets to appropriate queues. Notify site technicians of any priority or mission-critical problems or tickets and Route tickets to appropriate member of the site queue team</p> <p>Check tickets for incomplete items (missing asset #, location, etc.) or insufficient documentation. Complete required ticket updates and work documentation.</p> <p>Escalate problems or tickets to higher level management when required and/or necessary.</p> <p>(Candidate MUST complete training during the first several months on contract, for this position. Dayshift training is preferred, however, please let us know if the candidate will need to complete training on shift and we will make arrangements.)</p>	<p>Must meet contract level requirements for appropriate position. Must have 2 years of experience in customer service, technical helpdesk, office administration, or project management.</p> <p>Must have excellent customer service and organizational skills. Must have good interpersonal skills and willingness to be a team player.</p> <p>Must be comfortable prioritizing the work of others based on established directions and guidelines and working under moderate pressure.</p> <p>Must be an assertive individual with a great deal of flexibility and the ability to adapt to frequently changing work volumes.</p> <p>Knowledge of or familiarity with the SupportIT database/application is highly desirable. WINTEL and/or UNIX system administrators looking to perform non-technical work are also desired.</p> <p>(No DoD 8570 Certification Required for this Opening!)</p> <p>(Level SA0's are also welcome to apply.)</p> <p>(CCAs MAY APPLY FOR THIS OPENING.)</p>	Immediate long term position. (6am - 2pm Sunday thru Thursday.)	2711

POSITIONS NOW CLOSED FROM THE PREVIOUS LISTS: 210507D440055HE1.

Unless otherwise noted, all positions require TS/SCI with a full-scope polygraph.

CLOSING DATE FOR ALL POSITIONS IS 6:00 PM - JULY 3, 2021 - NO SUBMISSIONS WILL BE CONSIDERED AFTER THAT DATE